



Clinical IS Job Aid



Topic: Install VMware Horizon Client on Windows

Facility: IU Health

Audience: Windows OS Users Who Connect Remotely from Non-IU Health and Non-IU School of Medicine Devices

Effective Date

March 16, 2020

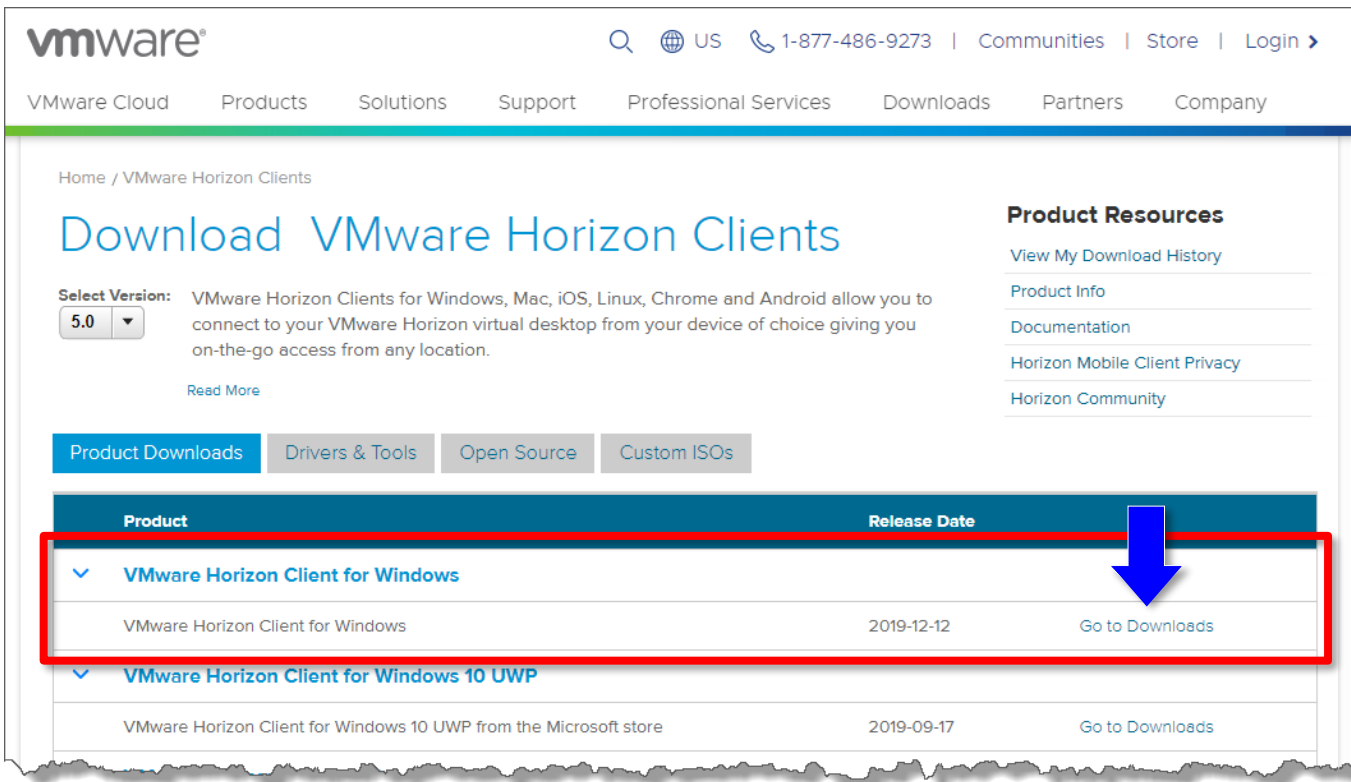

Contact

IU Health Help Desk
helpdesk@iuhealth.org

What: How to Install VMware Horizon Client on Windows Machines.

Why: VMware Horizon Client is required to launch Horizon applications & desktops from Works Web (<https://works.iuhealth.org>).

Note: VMware Horizon Client should be pre-installed on all IU Health and IU School of Medicine Windows devices.

Step	Action
1	Navigate to https://vmware.com/go/viewclients . <i>The Download VMware Horizon Clients screen displays.</i>
2	Locate the VMware Horizon Client for Windows product. WARNING: Do not download VMware Horizon Client from the Microsoft Store (Windows 10 UWP). 
3	Click the Go to Downloads link for VMware Horizon Client for Windows . <i>The Download VMware Horizon Client for Windows page displays.</i>
4	Click the Download button. 

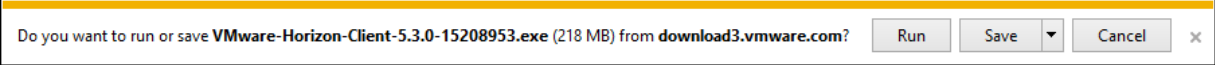
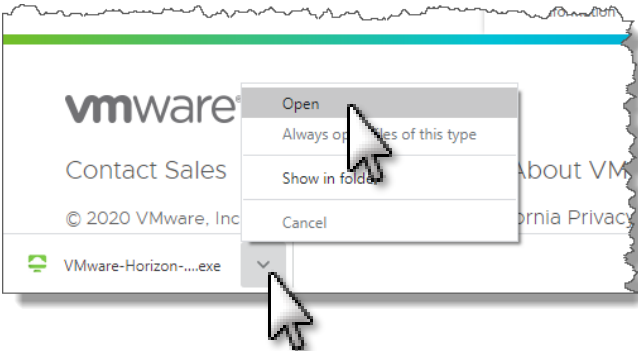

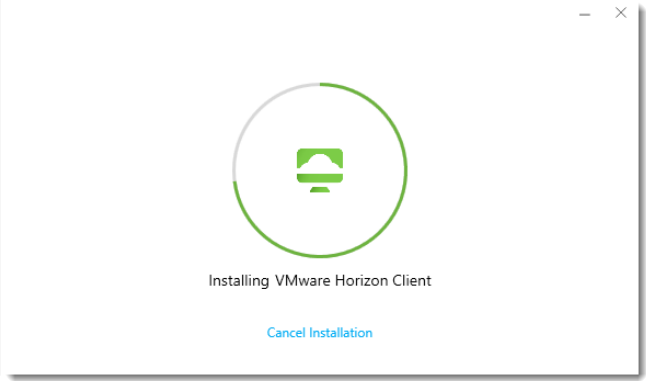
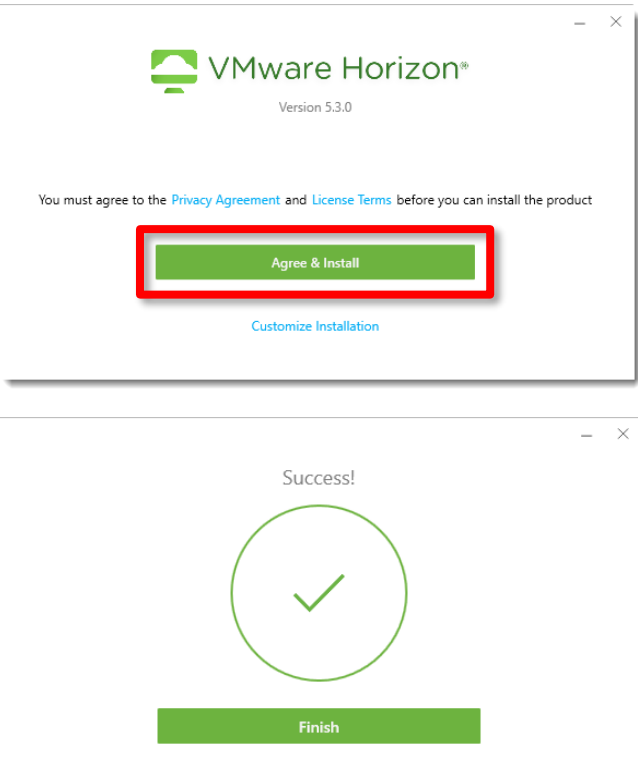
Continued on next page

The Best Care, Designed for You – Utilizing Excellence in Clinical IS Education



Clinical IS Job Aid



Step	Action
5	<p>Download per browser guidelines.</p> <ul style="list-style-type: none"> Internet Explorer:  <ol style="list-style-type: none"> Click the Run button (<i>bottom of screen</i>). Google Chrome: <ol style="list-style-type: none"> Click the Downloads menu (<i>bottom, left corner</i>) Click the Open command.  Firefox: <ol style="list-style-type: none"> Click the Save File button. Click the Display the progress of ongoing downloads (downloads) button ( - <i>top, right</i>). Click the VMware-Horizon-Client-X.X.X-XXXXXXX.exe file.
6	<p>The User Account Control verification box displays.</p> <p>Click the Yes button.</p>
7	Enter local administrator credentials (<i>if prompted, otherwise skip to Step 8</i>).
8	<p>Click the Agree & Install button.</p> <p><i>The program installs.</i></p>  <p><i>The Success! window displays.</i></p> 
9	<p>Click the Finish button.</p> <p><i>An option window to Restart Now or Restart Later displays.</i></p>
10	Click the Restart button.



Once restarted, VMware Horizon Client is installed and you may now launch Horizon applications and desktops from Works Web, <https://works.iuhealth.org/>!

The Best Care, Designed for You – Utilizing Excellence in Clinical IS Education